

# **2019** ANNUAL REPORT

Pictured: Volunteers provide fresh and healthy produce to families facing food insecurity at New River Community Church.

#### WHO WE ARE

Urban Alliance is a nonprofit organization located in East Hartford, Connecticut. Motivated by the love of Christ, as people of faith and hope, we have a deep desire to respond to needs in our Greater Hartford community by serving others together in unity, even as all of us are in need of help, hope and love.

#### **OUR MISSION**

Our mission is to create opportunities for people to achieve lasting change in their lives through the collaborative work of churches and organizations in our local community.

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#### **OUR VISION**

Our vision is to see people become spiritually, physically, economically and socially healthy and whole as God intended.



Pictured: Volunteers from The Citadel of Love canvas Hartford's North End neighborhood in our collective effort to share free and low-cost health information with over 10,000 households.

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Dear Friends,

Relationships are at the heart of our model for serving the community. From inception, our mission has always focused on more than what just one organization can accomplish on its own. We know the whole to be greater than the sum of its parts.

That's why I take great joy in expressing my gratitude to you—our many compassionate donors, caring volunteers, strategic community allies, and transformational Christian ministries that made 2019 another remarkable year.

Because of your generous giving, selfless service, and faithful partnership, our impact has been more catalytic and far-reaching than what any of us could have achieved alone. Thank you.

In the stories on the pages that follow, you will see just a handful of the thousands of lives being touched as we work together to provide help and hope in the face of overwhelming community needs.

You are making a difference for children, adults, and families in the Greater Hartford area and across the central Connecticut region.

While 2019 was a year of great impact, it also marked a new chapter in our development. We transitioned into a new season of staff and board leadership at the end of 2019. Your partnership and involvement in our shared mission to change lives is more critical now than ever before.

We need your help to continue developing stronger community programs through a diverse network of churches and nonprofits and helping people navigate increased hardship during these challenging times.

Thank you for demonstrating love to our neighbors in need of practical help, emotional support, spiritual hope, and relational encouragement. Thank you for making Urban Alliance better, together.

With gratitude,

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Russell Jarvis President

Pictured: Shavonne and her children parchase fresh fruits and vegetables The North End Farmers Market, (and )

# 2019 HIGHLIGHTS



#### WE EQUIPPED 119 PROGRAMS

We equipped 119 community programs operated by churches and organizations in the UA network to strengthen their capacity, core services, culture, connection and Christian witness.



#### WE REACHED MORE THAN 100,000 PEOPLE

The scope of our collaborative work touched 104,866 lives. Our five initiatives continued to serve as effective platforms for uniting with churches and organizations and equipping them to develop stronger programs, so that people faced with challenges to meeting their needs experienced greater help and hope for a positive future.

WE EQUIP A NETWORK OF CHRISTIAN CHURCHES AND ORGANIZATIONS TO SERVE THE COMMUNITY IN DEEPER WAYS SO THAT PEOPLE WHO FACE CHALLENGES TO MEETING THEIR NEEDS WILL EXPERIENCE HELP AND HOPE FOR A POSITIVE FUTURE.

Pictured: A volunteer prepares Ebenezer Pentecostal Church's food pantry to serve families and individuals facing food insecurity.

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Beyond the Basics is an

Urban Alliance initiative to help churches and organizations reach and serve people who are lacking food, clothing or housing so they meet their basic needs and gain greater stability in their lives.

# revitalize

**Revitalize** is an Urban Alliance initiative to help churches and organizations reach and serve people who are struggling to care for their physical health needs so they are able to experience and maintain a lifestyle of wellness.



**Charis** is an Urban Alliance initiative to help churches and organizations reach and serve people who are facing mental, emotional or relational struggles so they are able to cope with life's challenges and heal from painful experiences.



Generation Now! is an Urban Alliance initiative to help churches and organizations reach and serve youth so they develop the character, relationships and skills needed to succeed in their schools and communities.

# thrive

Thrive is an Urban Alliance initiative to help churches and organizations reach and serve young children and their caregivers throughout critical developmental stages so children develop strong foundations for learning and growth.

#### **OUR APPROACH**

GOD HAS OPENED MANY DOORS by partnering with Urban Alliance.

**DR. GLADYS SANTIAGO** GLORY CHAPEL INTERNATIONAL CATHEDRAL

> We have five initiatives—Beyond the Basics, Revitalize, Charis, Generation Now! and Thrive—to partner with churches and organizations around identified needs in the community.

We support churches and organizations in our network through these initiatives, with convening, training, toolkits, consultation, grants, supplies and volunteers to build stronger programs in the community.

Urban Alliance's 5-C Framework describes five elements of programming—core services, capacity, culture, connection and Christian witness.

With UA support, this framework is used to help programs develop stronger in each of the 5-C areas.

UA SPECIALIZES IN BUILDING CAPACITY IN CHRISTIAN LEADERS AND THEIR PROGRAMS. OUR WORK LEADS TO **STRONGER LEADERS** OF **STRONGER PROGRAMS** AND **DEEPER IMPACT** IN **MORE LIVES**.

66 I WAS ONE OF THOSE **PEOPLE WHO HAD BASIC NEEDS.** Who needed to be saved. Who needed resources because I came out of a life where I didn't have a silver spoon. I know what it's like to have to utilize resources such as these. Someone gave me a chance, so the only thing I know to do today is to give back. In my earlier life I took so much and today because I've been given so much, now I just want to be giving back. It's a personal compassion that I have. I'm a beneficiary of someone else's grace.

> **GILLIAN HUNTER** PARTICIPATED IN BASIC NEEDS WORKSHOPS AT VICTORY CHURCH

#### UA HAS PROVIDED

TRAINING

TOOLKITS

#### GRANT FUNDING

#### SUPPLIES

TO HELP VICTORY CHURCH'S COMMUNITY OUTREACH MINISTRY PROVIDE A VARIETY OF BASIC NEEDS AND HEALTH SERVICES.

Pictured: Gillian Hunter

#### UA HAS PROVIDED

TRAINING

TOOLKITS

# GRANT FUNDING SUPPLIES

TO HELP FAMILIES UNITED SERVING AND EMBRACING (F.U.S.E) CARRY OUT THEIR MISSION TO PROVIDE A PLATFORM THAT ENCOURAGES FAMILIES TO SHARE THEIR GIFTS, TALENTS, RESOURCES, FAITH AND COMMUNITY TO THE FATHERLESS.

Pictured: Hannah and her newborn son, Kaleb

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#### WHEN YOU ARE IN THAT MOMENT IN THAT TIME YOU DON'T SEE THAT THERE IS GOING TO BE ANY GOOD.

You just see that it's going to be horrible all the time because bad things happen to you all the time. But, Jesus said that all we need is faith like a mustard seed. If you have a little bit of faith, that little hope where you say to God, 'I need you,' something will happen. It might be small. A person might say they are praying for you and then someone might give you a grocery bag of food, and then another person might give you clothes, and then it's someone like Steve and Sherry paying to take you into their home. It literally happened like that. I chose to keep Kaleb and then I believed that God had a purpose for that and I trusted Him. Then, small things happened.

HANNAH NEHEMIAH HOUSE RESIDENT

#### network of churches and organizations

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UA support

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stronger community programs

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people are helped in more transformational ways

ONE OF THE BIGGEST IMPACTS TO OUR MINISTRY IS THE URBAN ALLIANCE GRANT for Circle

of Security training. We find that it is an invaluable resource to equip the young moms we serve.

SHERRY DANALIS F.U.S.E.

#### COMMUNITY BENEFIT IN 2019



UA COORDINATED AND/OR LED 43 FACILITATED CONVENINGS AND TRAININGS



UA MATCHED VOLUNTEERS TO 28 PROGRAMS AND 306 UASERVE VOLUNTEERS CONTRIBUTED 4,867 HOURS OF SERVICE



UA AWARDED GRANTS AND DISTRIBUTED \$209,700 IN FUNDING TO 30 PROGRAMS

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**UA PROVIDED** 

**TRAINING** TO

306 STAFF AND

VOLUNTEERS

**FROM 119** 

**PROGRAMS** 

UA PROVIDED 78 TOOLKITS OF PRINTED MATERIALS TO PROGRAMS HELPING PEOPLE CONNECT TO COMMUNITY RESOURCES



UA PROVIDED ACCESS TO \$3,829,333 IN GIFT-IN-KIND SUPPLIES TO 108 PROGRAMS SERVING CHILDREN AND ADULTS IN NEED

Pictured: A volunteer and program participant exchange greetings at Youth Challenge of CT.

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#### WHEN I WAS TWELVE YEARS OLD I STARTED GOING TO CHURCH AND I WAS THE ONLY ONE WHO WAS DEAF. I felt

awkward and a little behind, so I was quiet. I helped organize and sort clothes into categories adults, kids—and in the pantry I looked to see which foods are expired. I am organized at home, so I liked these jobs. I worked by myself and with my mom, and I liked it. At first it was a little awkward and I wasn't used to it but it changed by the end. By talking to hearing people, I feel more confident in myself. I feel comfortable now. I want to be an auto mechanic, because I like to work with my hands. I like to fix things. I learned how to glorify God in my work. I learned a new word—omnipresent. So, I know God is with me always and protects me so I don't feel alone.

#### MARCUS MORALES SUMMER YOUTH EMPLOYEE AT NEW DIMENSION CHRISTIAN CENTER

Pictured: Marcus Morales at New Dimension Christian Center's food pantry



# PROVIDED

# CONSULTING

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TRAINING

TOOLKITS

VOLUNTEERS

#### GRANT FUNDING

#### SUPPLIES

TO HELP NEW DIMENSION CHRISTIAN CENTER CARRY OUT THEIR MISSION TO HELP YOUTH GROW AND DEVELOP IN HEALTHY WAYS.

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### UA HAS PROVIDED

#### CONSULTING

#### TRAINING

#### GRANT FUNDING

#### SUPPLIES

TO HELP CALVARY CHURCH CARRY OUT THEIR MISSION TO LOVE GOD, LOVE OTHERS AND SHARE CHRIST.

Pictured: Samantha Rose and her son, Jayden.

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#### ONE OF THE BIGGEST THINGS THAT I TOOK AWAY WAS INSTEAD OF FOCUSING ON THE DISCIPLINE OR THE ACTION OF YOUR CHILD, TO WORK ON THE HEART.

Disciplining tends to be temporary. It gets resolution for maybe a day or two but then it is back to whatever it was before. But then also, working on the heart allows you to understand the heart. I ask myself, do I have too much of an expectation? Or, are my expectations not being communicated? By diving deeper, you can come to the realization that there is something more going on with your child.

SAMANTHA ROSE MOTHER WHO ATTENDED CALVARY CHURCH OF WEST HARTFORD WORKSHOP FOR SINGLE PARENTS

66 One of our biggest components of outreach is pastoral care and counseling. A LOT OF **PEOPLE ARE** GETTING COUNSELING SERVICES **NOW BECAUSE** WE ARE ACQUIRING **SUPPORT** FROM URBAN ALLIANCE.

MEL TAVARES PASTORAL ASSISTANT VICTORY CHURCH A Better Choice Women's Center Anointed Tabernacle of Jesus Christ **Bible Way Temple Nation Building Healthy Families** Calvary Church of West Hartford Calvary Fellowship **Caring Families Pregnancy Services** Charity Seventh-day Adventist Church Child Evangelism Fellowship of Connecticut Christ Lutheran Church Christian Counseling Connection Church Army USA Citadel of Love Colonial Point Christian Church Community of Hope Coram Deo Recovery Cornerstone Foundation, Inc. Crossroads Community Cathedral **Ebenezer Pentecostal Church** Ebenezer Temple U.H.C.A. Faith 2 Faith Ministries Faith Ministries Church Faith Temple (Templo Fe) FaithCare Families United Serving and Embracing First Church of Christ, Wethersfield First Church of the Living God Glastonbury Community Church Glory Chapel International Cathedral Grace Evangelical Lutheran Church Grace Worship Center Hartford City Mission Hope 4 Life House of Praise and Worship House of Restoration Church Iglesia Alcanzando La Vision de Cristo A/G International Gospel Fellowship Church Iron Sharpens Iron Kainos Life Ministries Latter Rain Christian Fellowship Legacy Church Ministerios Tiempo de Cosecha Mt. Carmel New Testament Church of God Mustard Seed Outreach Center New Covenant United Methodist Church New Dimension Christian Center New Horizon Baptist Church New Life II

New Life Worship Center New River Community Church NewLife Christian Fellowship North United Methodist Church Oasis of Restoration Our Savior Lutheran Church Pentecost Deliverance Christian Ministries Phillips Metropolitan CME Church Pillar Community Development Corporation Poquonock Community Church Power & Faith Ministries Rehoboth Church of God **Renew Counseling Associates** Shiloh Baptist Church Shiloh Christian Church South Congregational Church Special Touch Ministry, Nutmeg Chapter St. Monica's Episcopal Church St. Paul's Evangelical Lutheran Church Straight Ahead Ministries The Agape House The First Cathedral The Hartford Project The Master's School The Redeemed Christian Church of God, Sanctuary of Praise The Rock CMC The Salvation Army New London Corps The Worship Center Trinity Covenant Church Trinity Church Triumphant Church of God (Triumphant Ministries) Union Baptist Church United Methodist Church of Hartford Valley Brook Community Church Valley Community Baptist Church Victory Church Vox Church Wallingford Church of the Nazarene Wellspring Church West Hartford United Methodist Church Wethersfield Evangelical Free Church Wintonbury Church World Vision YMCA of Greater Hartford (Wilson-Gray) Youth Challenge of CT

**75 PROGRAM LEADERS FROM CHURCHES** AND ORGANIZATIONS IN THE UA NETWORK **COMPLETED THE 2019 URBAN ALLIANCE** FEEDBACK SURVEY





**66** WHEN WE COME **TO URBAN** ALLIANCE, WE GET THE TRAINING, THE EQUIPMENT, THE RESOURCES AND WE DO A LOT WITH THOSE.

SAID THAT BEING A PART OF THE UA NETWORK HELPED **BUILD CONNECTIONS AND DEVELOP RELATIONSHIPS** 

FEEL THAT UA STAFF ARE **KNOWLEDGEABLE, FRIENDLY** AND WELCOMING

SAY THEIR PROGRAMS HAVE **BEEN STRENGTHENED AS A RESULT OF UA SUPPORT** 

Urban Alliance's monthly Micah Group of senior pastors continued meeting to deepen relationships and collaboration through facilitated discussions on race and ethnicity in 2019. After more than two years of connecting regularly, these pastors have created new opportunities for their churches to serve the community together, through neighborhood outreach, reentry ministry for people returning from incarceration, domestic violence prevention, and cross-cultural sharing.

> Pictured: UA's President, Russell Jarvis, facilitating a session with the Micah Group. page **19**

THIS YEAR WE'RE OFFERING THE **OPPORTUNITY FOR PROGRAMS TO START** A COMMUNITY **GARDEN.** That's another example of a toolkit we provide to programs and they can use in a way that best meets the needs of the people they serve and can be fit into their program and services. We're offering that opportunity as a pilot this year, providing the materials and technical assistance to start a community garden which is very exciting. My dad has always had a garden since I was born so I've always grown up with a garden in my backyard and having that access to fresh fruits and vegetables on a regular basis, so I know how awesome it is and I'm excited to see that shared with others.

ANGELA COLANTONIO, MPH, MS URBAN ALLIANCE

Pictured: A community garden created using a UA toolkit at Bibleway Temple Nation in Hartfor

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## UA HAS PROVIDED

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(800) 825-5477

GRANTS TRAINING

### TOOLKITS

TO HELP CHURCHES AND ORGANIZATIONS IN THE UA NETWORK MEET CRITICAL HEALTH NEEDS, INCREASE ACCESS TO FRESH PRODUCE FOR PEOPLE FACING FOOD INSECURITY, AND HELP PEOPLE BUILD KNOWLEDGE AND SKILLS THAT ENCOURAGE HEALTHY EATING AND COOKING HABITS.

Pictured: Anna Pan, UAGive Champion **66** EVEN THE LITTLEST **BIT THAT SOMEONE** SACRIFICES MULTIPLIES SO MUCH THROUGH THIS WORK. A SMALL **INVESTMENT CAN** MAKE A HUGE IMPACT **THROUGH URBAN** ALLIANCE. | see so much opportunity for growth in the passion of the local church to actively participate in the work of Urban Alliance. I think that it's such a privilege that I'm able to participate. Just to think about how I have this opportunity to play this tiny role through my limited means is so meaningful and I know that a lot of what UA does is to mobilize people to do that, to be the hands and feet of Jesus and go out there and put our feet to the ground.

> **ANNA PAN** UAGIVE CHAMPION

#### UA HAS PROVIDED

#### TECHNICAL ASSISTANCE

CONSULTING

TRAINING

TOOLKITS

GRANT FUNDING

#### VOLUNTEERS

#### **SUPPLIES**

THROUGH THE GENEROSITY OF UAGIVE DONORS WHO MAKE GIFTS OF ALL SIZES TO MAKE OUR WORK POSSIBLE. THANK YOU FOR YOUR SELFLESSNESS.

#### **2019 FINANCIALS**

#### SUPPORT AND REVENUE

**\$1,001,210** for Program Services

**\$5,719** for Specific Initiatives

**\$309,338** for Management & Fundraising

#### EXPENSES

\$147.034

Fundraising

**\$214,921** 

Management & General

#### \$1,006,929

Program Services

**Total Expenses:** 

\$1,368,884

#### **UA STAFF**

Angela Colantonio, Director of Implementation, Health & Basic Needs Initiatives
Jaleith Gary, Director of Philanthropy
Althea Henderson, Office Administrator

Russell Jarvis, President & Chief Executive Officer

- Bill Kracke, Communications Associate
- Rosa McGuire, Director of Volunteer Engagement

Joanne Perry, Controller

Rosaicela Rodriguez, Director of Implementation, Children & Youth Initiatives

Jessica Sanderson, Senior Director of Research & Strategy Sarah Thompson, Director of Communications & Marketing

I GENUINELY FEEL THAT UA CARES DEEPLY ABOUT ME, the health of our organization and those that we serve.

**PROGRAM LEADER** 

74%

10%

16%

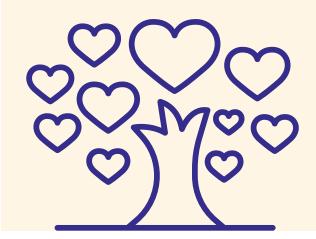
# In 2019, we invested **\$811 THOUSAND**

to provide consultation, training, toolkits, supplies, volunteers and convenings, and distributed an additional

# **\$196 THOUSAND**

in grant funding

to strengthen 119 community programs helping people in Greater Hartford.



#### **BOARD OF DIRECTORS**

George Thompson, Vice President, WorldBusiness Capital

Jeff Bass, Executive Director, Emmanuel Gospel Center, Inc.\*

- **Romanita Hairston**, President & Founder, MORE320; Director, Philanthropies Engagement, Microsoft; Program Advisor, Murdock Charitable Trust
- Jeffrey J. Vanderploeg, President and Chief Executive Officer, Child Health and Development Institute (CHDI)
- **Bill Lindberg**, Area Senior Vice President, Arthur J. Gallagher & Company\*
- **Erica Dean**, Director of Human Resources, Comcast Western New England Region (WNER)
- David Brooker, Immediate Past President, Urban Alliance
- **Russell Jarvis**, President and Chief Executive Officer, Urban Alliance

Pictured: Volunteers meet basic needs and minister to homeless and at-need families and individuals through Kainos Life Ministries Middletown Outreach program.

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